

Staff Augmentation & Recruiting

Headquartered in New York City, ASI System Integration, Inc. (ASI) meets the Information Technology solutions needs of our customers and partners. As a leading systems integrator and a Certified minority owned business enterprise (MBE), ASI provides a complete breadth of distributed IT solutions including IT consulting, Data center solutions, staff augmentation, help desk, deskside and system support, project management, network infrastructure solutions, systems migrations, technology, relocations/restacks, technology upgrades, and rollouts.

ASI meets the IT staffing needs of corporate clients across the United States. We customize staffing solutions to address the individual requirements of each client and project. Our flexibility allows us to scale resources based on need; matching technical resources to client requirements to ensure that the job is done right every time.

Customer Engagements

ASI works with the business needs and project requirements of our customers. Our current and past engagements range from the SMB market to large enterprise accounts; from a temporary 1-day assignment to permanent placement. Our staffing and augmentation options include:

- Direct hire
- Temp-to-perm
- Project & interim assignments

Focused on customer satisfaction and continuous quality improvement, ASI has established strong and lasting relationships across the IT industry, demonstrating continued success in various verticals including:

- Banking
- Finance
- Information Technology
- Telecommunications
- Real Estate
- Legal



- Manufacturing
- Hospitality
- Pharmaceutical
- Internet
- Insurance
- Entertainment
- Government

Background Checks & Screening

All ASI employees undergo a comprehensive background screening of a minimum period of 10 years. Our background screening process is designed to ascertain an applicant's suitability for employment on behalf of our customers and must achieve the following:

- **Employment History:** Employment history will be verified for the past ten (10) years. Screen an applicant's background for a period of 10 years from date of application or back to school leaving age, whichever is the more recent.
- **Felony & Misdemeanor Records:** Criminal record research will be conducted for the past **ten (10) years**. The scope of the search is to include where the applicant lived, worked and attended school.

- **Credit History:** A synopsis of the applicant's credit history.
- **Education:** Highest degree or certificate earned.
- Written checks and confirmation of references.
- **Motor Vehicle Record:** Motor vehicle record from subject's state of residence for which driving history is summarized.
- **Office of Foreign Assets Control:** Review of applicant's name in comparison to the US Dept of Treasury Specially Designated Nationals and Blocked Persons listings.
- Ascertain legal ability to work in the U.S.

NOTE: Additional jurisdictions are checked when non-disclosed addresses are apparent within the applicant's credit header information, and it does not fall into a jurisdiction primarily searched.

The drug tests include but are not limited to the following illegal substances:

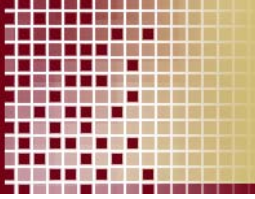
- Marijuana
- Ecstasy (MDMA)
- Cocaine (including crack)
- Opiates (including heroin)
- Methamphetamine
- Phencyclidine (PCP or angel dust)

Testing for illegal substances, whether the test is through hair sampling or urinalysis, will require tests for the presence of the above listed substances. ASI has a "zero tolerance" policy with regard to the use of illegal substances without express documented evidence from a physician. Documented evidence must be sufficient to prove to our HR representative that an employee in question is under a physician's care and direction and that the drugs have been prescribed by that physician to the employee. Presence of any of these substances, and/or their breakdown metabolites, or other drugs that may at a future date be added to the list of "illegal substances" will constitute failure of the drug screen and the employee will be barred permanently from ASI and any contract or employment opportunities with ASI.

Resource Training

ASI advocates extensive training in many areas to prepare support technicians, engineers and team leads to work with ticketing systems, solve technical and business specific issues, and to increase their ability to resolve issues. Our training curriculum currently includes all categories listed:

- Training and orientation of support technicians on environment, reporting, and escalation procedures.
- Development of training curriculum that support technicians are required to complete.
- Customer Business Familiarization/Orientation.
- Soft Skills classes.
- Customer Service Skills.
- Team Building Skills.
- Personal Empowerment Skills.
- Communication Skills.
- Building Trust Skills.
- Remedy Training.
- Technical Classes for business critical applications.
- ITIL Foundation and leadership training (for team leads and managers).
- Assignment of additional support technicians of a mentor to work with and study under. This is essential to measure how well technicians are using the soft skills and technical skills.
- Advocate of Quality vs. Quantity. Customers will continue to receive quality, courteous, professional service that meets or exceeds their technical needs during the face-to-face contact.



Technical Requisitions - A Sampling

As the technology industry evolves, so does the need for qualified IT professionals. Whether the project involves customer application development, systems integration, support services, network design, project architecture or program management, ASI is prepared to source the resource best suited to your business requirements. Our current pool of resources includes:

- Application Developers
- Business Analysts
- Client Server Design & Development
- Systems Security
- Database Administration
- Data Warehousing
- Disaster Recovery
- Capacity Planning
- ERP
- CRM
- Internet Application Design & Development
- Legacy Systems Conversion & Management
- Management Consulting
- Network Administration
- Systems Integration
- Systems Management
- QA & Testing
- Technical Writers
- Telecommunications Services

For a sampling of our technical & support certifications, please contact ASI.